



ASSEMBLY AND OPERATING INSTRUCTIONS

Digital advertising screen

DHD2-LED43



Please read this manual before using the product and follow the instructions it contains!

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FOREWORD

Congratulations on the purchase of your new digital advertising screen. This unit has been manufactured from high quality materials specifically designed for long-lasting and reliable use. For your own safety and to ensure correct operation of the digital advertising screen, be sure to read and follow these operating instructions before using it. Keep these operating instructions.

Check the unit for transport damage. Damaged advertising screens must not be put into use. The digital advertising screen is used to display advertisements in a customer-effective manner. Improper handling may result in injury or damage to the unit.

Any liability for damage resulting from improper use of the unit or failure to observe the instructions and rules of conduct in these operating instructions is excluded. The operator is responsible for ensuring correct use by trained and authorised personnel.

The German-language operating instructions are the original operating instructions, while editions in other languages are translations. We reserve the right to make technical changes.

SAFETY INSTRUCTIONS

- Do not use or store the unit in a humid environment. Ensure that the ambient temperature is between 0 - 50 °C.
- The digital advertising screen is only suitable for indoor use. Do not use it near water.
- Turn off and unplug the power supply before cleaning the display. Spray cleaning solution on a microfibre cloth to clean the unit. Never spray cleaning solution directly on the unit.
- Do not block the ventilation slots or hang the unit near a heat source or other equipment that may affect ventilation.
- Do not carry out repair work on your own. In case of problems, contact our customer service.
- Use the unit with a stable power supply. Use only the power cord supplied with the unit.
- Overloaded mains sockets and extension cords are a source of danger. This also applies to damaged mains cables and plugs. This may result in a risk of electric shock or cable fire.
- Do not drop any objects on the unit.
- Do not subject the unit to shocks.
- Disconnect the unit from the power supply when not in use. Never leave the display on when you leave the premises.
- Never touch the power cord during a thunderstorm. There is a risk of electric shock.
- Modifications and alterations to the unit not approved by the manufacturer will void the warranty.
- Please ensure that your ceiling is suitable for mounting the suspended display. Only stable ceilings (reinforced concrete or similar) can hold the DHD2-LED43 securely.

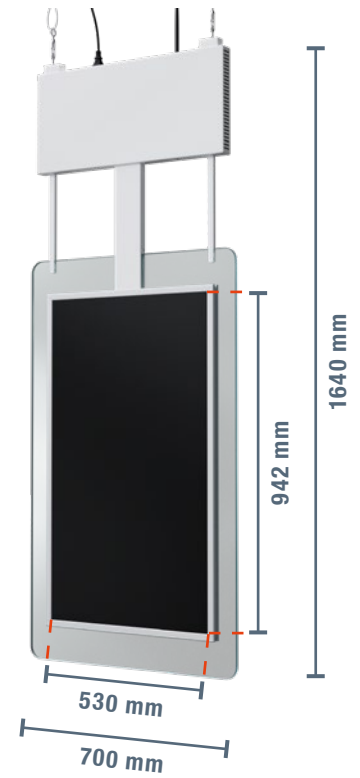
TECHNICAL DATA

GENERAL

Type	Unit	Value
Model		DHD2-LED43
Colour		Transparent
Dimensions (W x D x H)	mm	700 x 27 x 1640
Weight	kg	25
Range of use		Indoor
Power consumption (on)	W	≤ 80
Response time	ms	6
Operating time		24 / 7
Operating system		Android
Memory	GB	2 RAM / 16
Speakers		2 x 5 W
Connections / interfaces		USB / RJ-45 / WIFI
Operation		Remote control

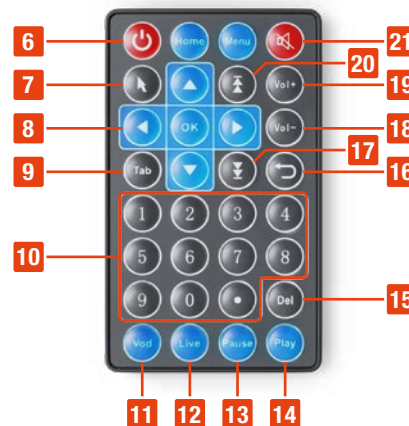
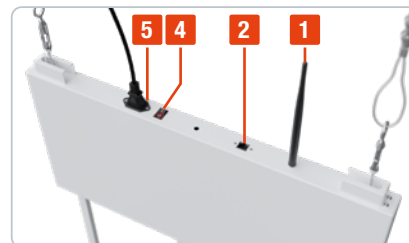
DISPLAY

Type	Unit	Value
Screen		Patented LED module + Constant current components
Material		ESD-glass
Screen diagonal	"	43
Screen dimensions (W x H)	mm	940 x 528
Format		9:16
Resolution	px	1080 x 1920 (Full HD)
Luminosity	cd/m ²	450
Contrast		1200:1

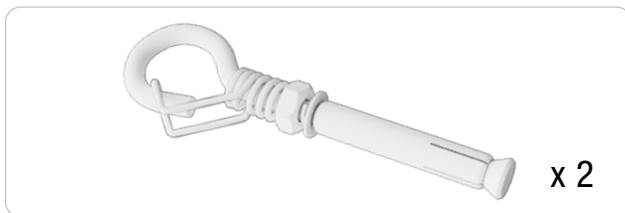
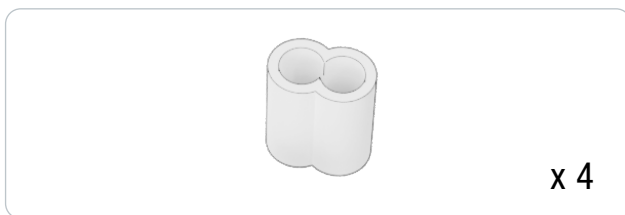


OVERVIEW OF THE MAIN COMPONENTS

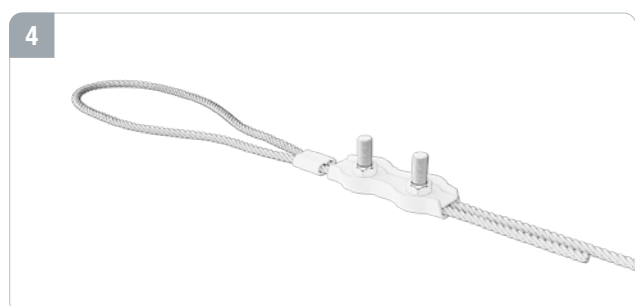
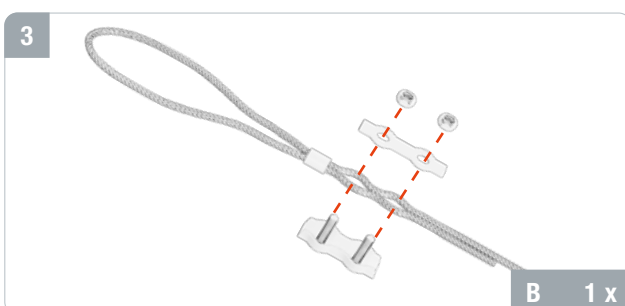
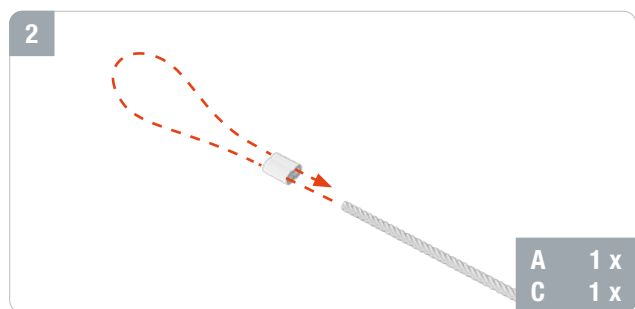
No.	Name
1	Radio antenna
2	RJ45 / LAN
3	USB
4	ON / OFF
5	Power cable connection
6	ON / OFF
7	Using the mouse
8	Control pad
9	Tab key
10	Numeric key
11	Video on demand
12	Live Button
13	Pause
14	Play
15	Remove
16	Back
17	Title back
18	Volume down
19	Volume up
20	Title forward
21	Silent
22	LCD-display
23	Power cable



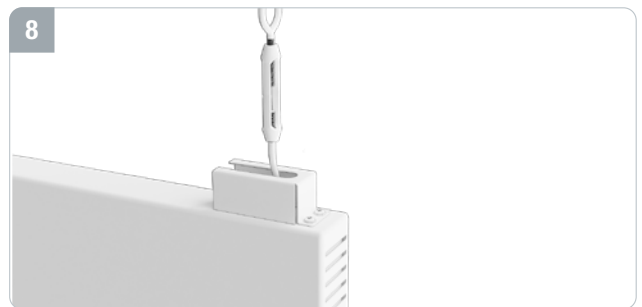
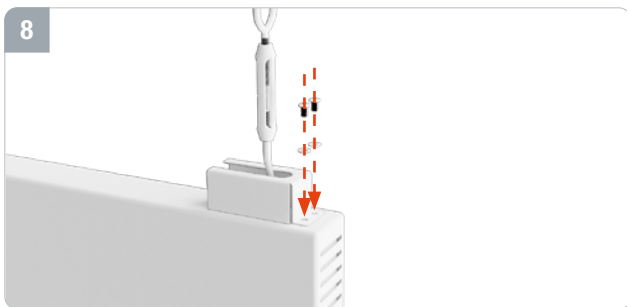
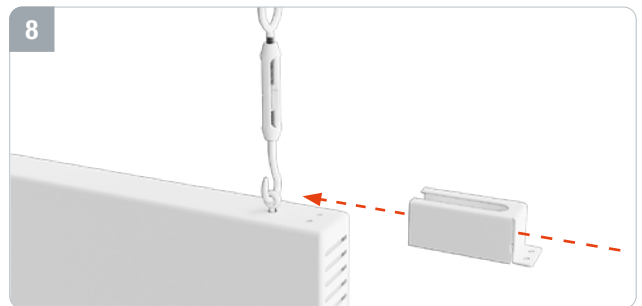
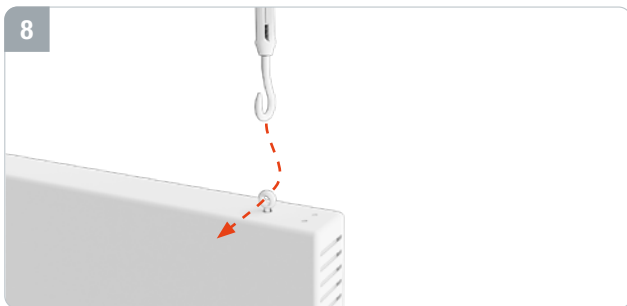
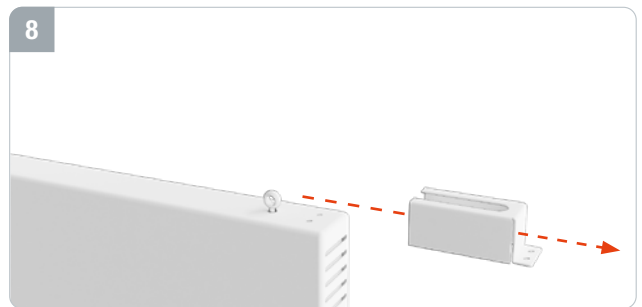
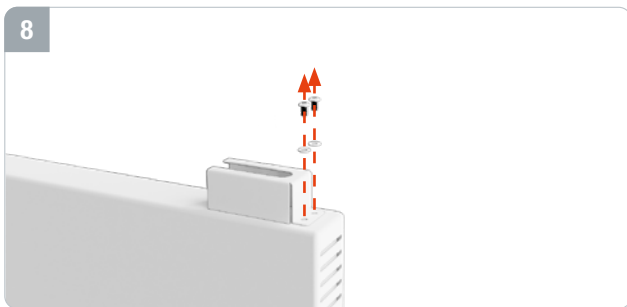
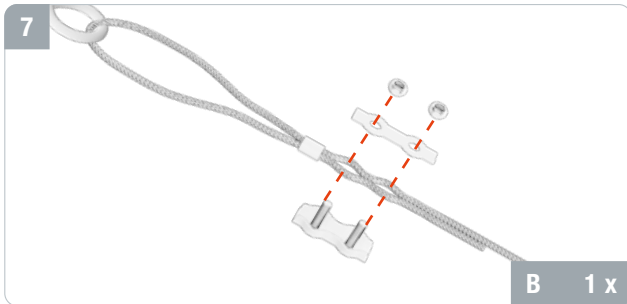
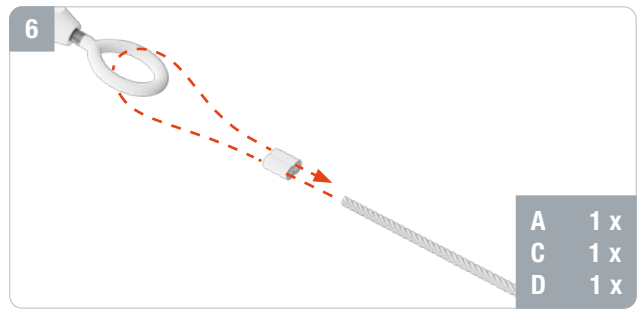
PARTS LIST

A Wire rope**B** Duplex clamp**C** Ceiling hook**D** Rope tensioner**E** Press clamp

ASSEMBLY

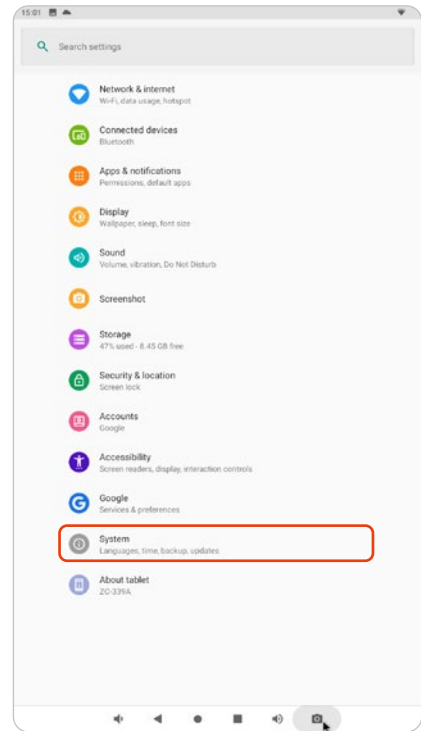
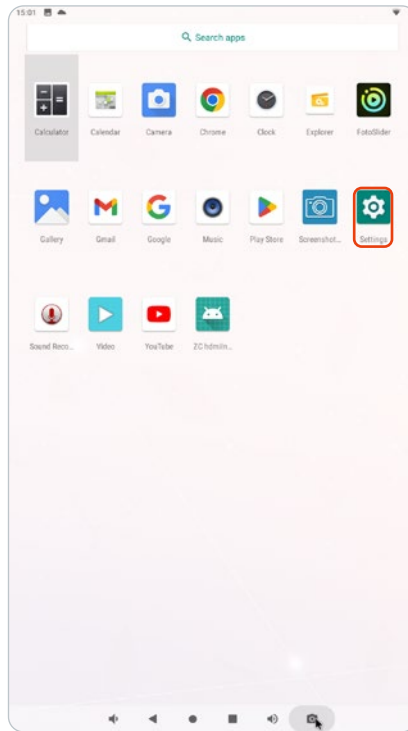
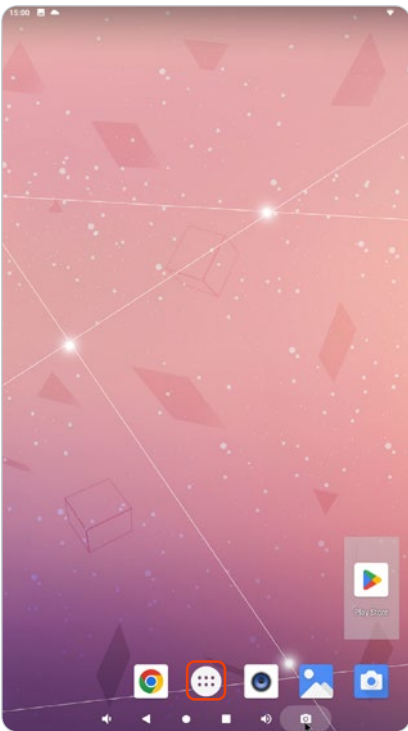


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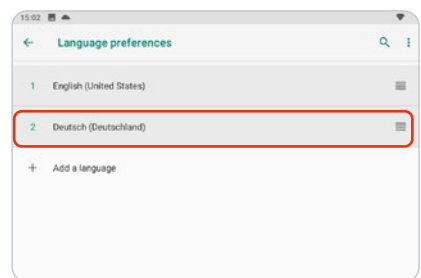
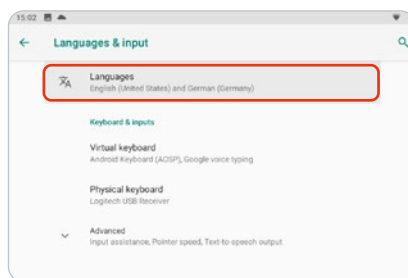
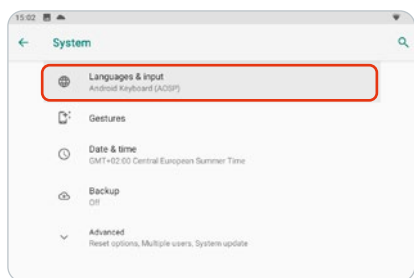


OPERATING INSTRUCTIONS

1. Make sure that the power cable is plugged in correctly.
2. Now switch on the unit by flipping the ON / OFF toggle switch (5) on the back of the unit.
3. As soon as you switch on the unit, the Android operating system starts and the start screen opens.
4. Select the desired app with the remote control or a mouse.
5. You can reach the app overview via the options menu at the bottom centre of the screen. All installed apps are listed here. Select the desired app. In the settings, the penultimate tab is „System“. Here you can adjust all relevant settings, such as time, language and background image.



CHANGING THE LANGUAGE



1. Open the „Settings“ tab.
2. Go to „Languages & Input“.
3. Go to „Languages“.
4. Search for new languages under the tab „Add a language“.
5. Move the desired language with the help of the four horizontal lines to the top.

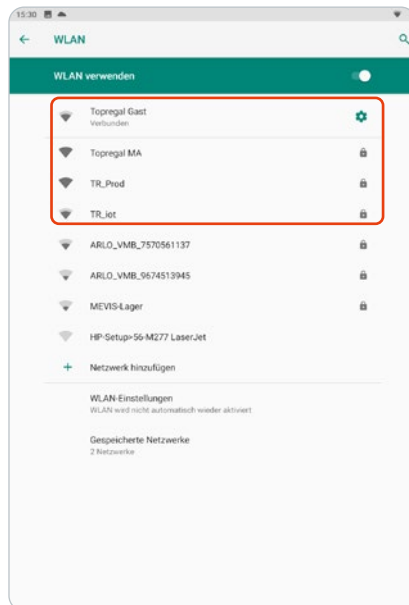
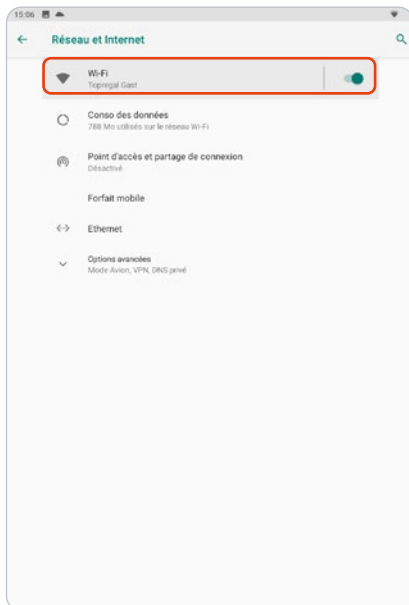
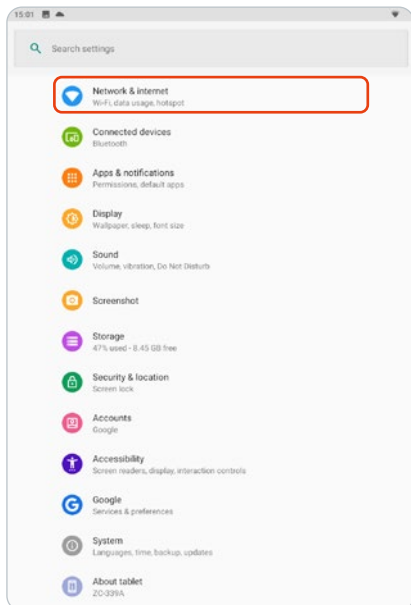
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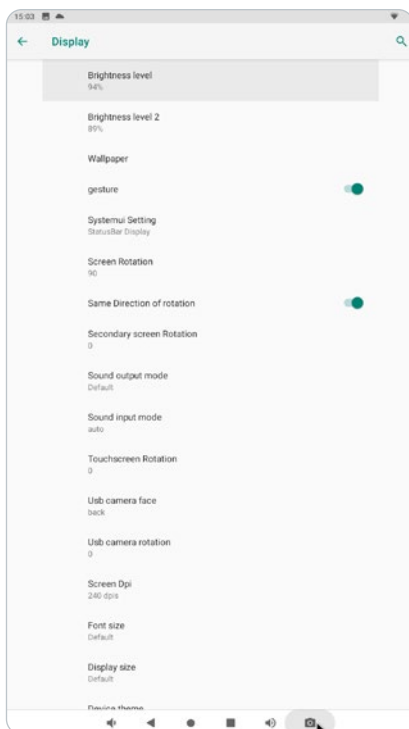
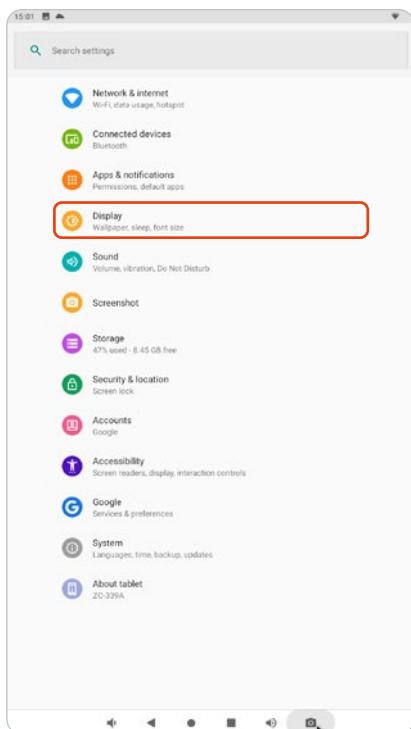
CONNECTING TO THE INTERNET

To connect the Customer Stopper to the Internet, go to the submenu „Network & Internet“ and enter the access data of your router, or use a LAN cable.



SETTING THE DISPLAY

1. If you want to change the screen display permanently, go to the menu item „Display“. Here you can set display options.



2. You can quickly activate and deactivate functions such as WIFI via the „Status bar“ at the top of the screen.
3. You can also see your notifications here, such as received e-mails.
4. The „Navigation bar“ at the bottom of the screen gives you the following options:



No.	Name
1	Volume down
2	Return to previous page
3	Home screen
4	Overview of all open programs / app selection
5	Volume up
6	Take screenshot

SOUND SETTINGS

You can adjust the volume using the remote control and directly via the „Navigation bar“ on the display. In the menu item „Sound“ you can also set the applications for which the customer stopper plays sounds.

The customer stopper supports the following formats

Medium	Formats
Video	MPEG-1, MPEG-2, MPEG4, H.264, WMV
Audio	MP3, DTS, AAC, WMA
Image	BMP, JPG, JPEG, PNG, GIF

You can download further apps via the pre-installed Play Store. The digital customer stopper is delivered with predefined apps.



If you want to display images and videos on the digital customer stopper, make sure that they are provided in the correct format (9:16) or with the resolution 1080 x 1920.

CONNECTIONS

RJ45: To access the network if WiFi is not available or a LAN connection is preferred.

USB: External USB inputs. For quick and easy transfer of images and videos to the unit.

REGULAR INSPECTIONS

Carry out regular visual inspections. Pay particular attention to the display and the power cable.

Clean the display regularly. Spray cleaning solution on a microfibre cloth to clean the unit. Never spray cleaning solution directly onto the unit. Regularly check the ventilation slots at the back of the customer stopper.

PROBLEMBEHANDLUNG

Problem	Cause	Solution
No picture is displayed and no sound is played back	The mains plug is not plugged in	Plug in the mains plug
	The ON / OFF toggle switch on the back of the unit has not been flipped	Flip the switch
	The sound is set to silent	Increase the volume
The remote control does not work	The distance between customer stopper and remote control is too far	Reduce the distance between the customer stopper and the remote control
	The batteries are empty	Replace the batteries (2 x AAA)
	The remote control is held incorrectly	Aim the remote control directly at the centre of the customer stopper
The customer stopper crashes	Unstable internet connection	Ensure a stable internet connection
	Activated roaming	Deactivate roaming
Some colours are not displayed correctly	Cables on the back of the customer stopper have slipped out	Open the control box at the rear and check the cable connections

SERVICE & CONTACT

Contact our product experts and find help and solutions for your product. Here you will find all contact information listed by country and language: www.topregal.co.uk/en/service

Responsible for the content:

TOPREGAL GmbH
 Industriestrasse 3
 70794 Filderstadt
 GERMANY
www.topregal.com

UKCA Declaration of Conformity

The manufacturer

TOPREGAL UK Ltd.
Carlton Drive Crumlin
Gwent NP11 4EA

hereby declares that the following product

Product name:

Tecmaschin
Digital hanging display

Type:

DHD2-LED43

Serial number:

DHD2-LED43-1000000000-DHD2-LED43-9999999999

that the equipment is in conformity with the following relevant UK legislations and applied standards:

2014/53/EU Radio Equipment Directive

EN IEC 62368
EN IEC 62311
EN 301 489
EN 300 328

Name and address of the person who is authorized, compile the technical documentation:

TOPREGAL UK Ltd.
Carlton Drive Crumlin
Gwent NP11 4EA



Place: Crumlin UK
Date: 01.08.2022

Juergen Effner
Chief Executive Officer

TECMASCHIN